In 2019, as the 5-year period covered by Santa Clara County’s first community plan came to an end, a broad range of community partners came together to develop a roadmap for future work to end homelessness in 2020 and beyond. Over the course of the first community plan, despite significant progress in creating a supportive housing system that moves thousands of homeless individuals and families into housing each year, the crisis continued to grow. The systemic factors driving homelessness are stronger than ever and are forcing more of our community members onto the streets and into shelters every day.

The new community plan – launched in the midst of the COVID-19 pandemic – focuses on these systemic factors to address the root causes of homelessness, in addition to continuing to expand the supportive housing system and the many programs and services for people who are currently homeless.

The three key strategies in the plan include:

**STRATEGY 1**
Address the root causes of homelessness through system and policy change

**STRATEGY 2**
Expand homelessness prevention and housing programs to meet the need

**STRATEGY 3**
Improve quality of life for unsheltered individuals and create healthy neighborhoods for all

In addition to laying out a roadmap of strategies to prevent and end homelessness, the Community Plan set aggressive targets to achieve by 2025. Here is our progress to-date against these bold goals:

**STRATEGY 1**
House 20,000 people through the supportive housing system

- Status: 5,941 total housed
- 2025 Goal: 20,000
- PROGRESS: 30%

**STRATEGY 2**
Expand the Homelessness Prevention System and other early interventions to serve 2,500 people per year

- Status: 2,140
- Baseline from 2019: 1,540
- 2025 Goal: 2,500
- PROGRESS: 63%

**STRATEGY 3**
Double temporary housing and shelter capacity to reduce the number of people sleeping outside

- Status: 2,227*
- Baseline from 2019: 1,882
- 2025 Goal: 3,764
- PROGRESS: 18%

* December 2021 capacity figure reflects minor temporary changes instituted due to COVID-19 (i.e., increased distancing in shelters; temporary motel rooms)

While there is still much work to be done and the economic impacts of COVID-19 are still not yet entirely clear, we know the need for bold action to prevent and end homelessness in our community has never been greater. As we have seen over the past year, it will require tremendous effort, new partnerships, and innovative strategies—and it will require the entire community to be a part of the solution.