The systemic factors driving homelessness are stronger than ever, and forcing more of our community members onto the streets and into shelters every day. The 2020-2025 Community Plan to End Homelessness guides our community’s collective work to reverse the current growth in homelessness and bring us closer to our goal of ending homelessness in Santa Clara County. We are forging new partnerships, changing systems, and investing strategically to accomplish meaningful progress, however, we must continue to scale up these effective solutions to reduce overall homelessness in our community. To learn more visit destinationhomesv.org/community-plan.

**OUR GUIDING STRATEGIES:**

**STRATEGY 1**
Address the root causes of homelessness through system and policy change

**STRATEGY 2**
Expand homelessness prevention and housing programs to meet the need

**STRATEGY 3**
Improve quality of life for unsheltered individuals and create healthy neighborhoods for all

**OUR PROGRESS TO DATE**

<table>
<thead>
<tr>
<th><strong>SYSTEM PERFORMANCE</strong></th>
<th><strong>In 2023,</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>13,817</strong> People Housed</td>
<td><strong>For every 1 household housed</strong></td>
</tr>
<tr>
<td><strong>2025 goal: 20,000 People Housed</strong></td>
<td>another <strong>1.7 become homeless</strong></td>
</tr>
<tr>
<td><strong>19,575</strong> People Placed in Temporary Housing &amp; Shelter</td>
<td><strong>28,235</strong> People Received Homelessness Prevention Assistance</td>
</tr>
<tr>
<td><strong>24% Increase in New Households Becoming Homeless in 2023</strong></td>
<td></td>
</tr>
<tr>
<td><strong>13,817</strong> People Connected to Stable Housing</td>
<td></td>
</tr>
<tr>
<td><em>includes people served via Covid-related Financial Assistance</em></td>
<td></td>
</tr>
</tbody>
</table>

**BUILDING MORE PERMANENTLY AFFORDABLE HOUSING**

Our community is aligning public resources — like the Measure A housing bond, Housing Authority vouchers and San Jose’s Measure E transfer tax — and private funds from partners such as Cisco and Apple, to spur 56 deeply affordable and supportive housing developments.

**DEPLOYING NEW SHELTER MODELS**

Local jurisdictions are embracing new emergency and interim shelter models - like modular developments, tiny homes and hotel conversions - to quickly provide dignified shelter for people on their path to permanent housing. Hundreds of additional units are in development.

**PREVENTING HOMELESSNESS**

Launched as a pilot five years ago, a broad public-private partnership has expanded the countywide Homelessness Prevention System to serve more than 2,400 households a year, by providing at-risk households with relatively small amounts of money and key support services.

**ENDING FAMILY HOMELESSNESS**

In 2021, partners launched the HEADING HOME campaign to end family homelessness. Leveraging federal emergency housing vouchers and other resources, the campaign has enrolled all eligible families with children in a housing program.

13,817 People Housed
2025 goal: 20,000 People Housed

PEOPLE HOUSED BY YEAR

- 2020: 3,058
- 2021: 2,792
- 2022: 3,480
- 2023: 4,487

KEY SUB-POPULATIONS

- 28% Families w/ Children
- 14% Veterans
- 12% Transition-Age Youth
- 10% Seniors (65+)

81% have a San José affiliation

*Based on number of households housed

Data reflects progress from Jan. 1, 2020 - Dec. 31, 2023
The 2020-2025 Community Plan to End Homelessnessness

2023 Year End Progress Report

24% Increase in New Households Becoming Homeless in 2023

Who is Seeking Help?
- 24% Families w/ Children
- 17% Transition-Age Youth
- 5% Seniors (65+)
- 3% Veterans

New Households Entering Homelessness by Year

Data reflects progress from Jan. 1, 2020 - Dec. 31, 2023
13,817 People Connected to Stable Housing

- Rental Unit w/out Subsidy: 1,537
- Rental Unit w/Subsidy: 3,108
- Living with Friends/Family: 1,252
- Rapid Rehousing: 4,913
- Permanent Supportive Housing: 2,902
- Long-Term Care Facility: 105

71% Remained Housed
96% Remained Housed

Supportive Housing Capacity*
5,561 units/subsidies
↑ 12% since Jan. 1, 2020

1,126 units in the pipeline

*Includes Rapid Rehousing & Permanent Supportive Housing

Data reflects progress from Jan. 1, 2020 - Dec. 31, 2023
## System Performance

### Temporary Housing & Shelter

#### People Assisted

**19,575 People Placed in Temporary Housing & Shelter**

#### Expanding Our System

**Temporary Housing & Shelter Capacity**

- **2,717 units**
- ↑ 44% since Jan. 1, 2020
- **384 units** in the pipeline

#### Breakdown by Type

<table>
<thead>
<tr>
<th>Type</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter</td>
<td>1,424</td>
</tr>
<tr>
<td>Interim Housing</td>
<td>709</td>
</tr>
<tr>
<td>Other Transitional Housing Programs</td>
<td>317</td>
</tr>
<tr>
<td>Safe Parking</td>
<td>267</td>
</tr>
</tbody>
</table>

#### Utilization Rates

- **Shelter:** 90%
- **Interim Housing:** 84%
- **Other Transitional Housing Programs:** 88%
- **Safe Parking:** 80%

---

In 2023, **25% of all people** served in temporary housing & shelter exited to **permanent housing**.

- 3/4 of those connected to housing did so with the help of a subsidized housing program.

Data reflects progress from Jan. 1, 2020 - Dec. 31, 2023
SYSTEM PERFORMANCE
Homelessness Prevention

PEOPLE ASSISTED

28,235 People Received Homelessness Prevention Assistance

95% of families remained stably housed while receiving services.

ONE YEAR LATER

Only 5% of households became homeless.

EXPANDING OUR SYSTEM

Homelessness Prevention Capacity

2,487 households

↑ 61% since Jan. 1 2020

Plans to reach 2,500 households

*Total people assisted includes those served via temporary COVID-related financial assistance; outcome stats are for ongoing Homelessness Prevention programs only

Data reflects progress from Jan. 1, 2020 - Dec. 31, 2023
NARROWING THE GAP TO ‘FUNCTIONAL ZERO’

Households Connected to Housing VS New Households Becoming Homeless

For every 1 household housed, another 2.5 became homeless
For every 1 household housed, another 1.7 became homeless

Data reflects progress from Jan. 1, 2020 - Dec. 31, 2023